

Fini Contact Information

For non-critical warranty items within your home, you may request an investigation order of any item you feel is warrantable by logging on to our web site at www.mfc-urban.com and click on the customer service button. Log in using your private log in information and follow the prompts. A customer service manager will contact you to follow up. You may also email us directly at customerservice@mfcurban.com.

OR

If you do not have access to a computer with web access, you may submit your item(s) in writing to:

Customer Service
Phinney Ridge Partners, LLC
14410 Bel-Red Road
Bellevue, WA 98007
Fax #: 425.649-8190

*Please **DO NOT** give new undocumented warranty service items to our on-site staff. They have been instructed not to take new items. All new requests **MUST BE** requested in writing before they can be responded to. Thank you for your help in this.*

For items requiring immediate attention (water leak, no heat or power, etc.) during regular business hours (8am-5pm) Monday through Friday, you may contact our customer service department at 425.644-2323 and ask for the customer service department. For after hour “emergencies”, please call 206.230-7971.

For any building related items needing attention, please contact Cam Hazen at The CWD Group at 206.706-8000 or cam@cwdgroup.com.

Phone numbers for utility services:

Seattle City Light 206.625-3000

Quest 425.251-9191

Comcast 888.262-6300

Water, sewer, natural gas, garbage and recycling services are provided through your HOA monthly assessments.

For emergency items, you may contact the following subcontractors directly:

Plumbing:	JJ Plumbing	253.939-1390
Mechanical:	Gasline Mechanical	206.786-3000
Electrical:	EHS Electric	206.527-4422
Appliances:	Whirlpool	800.253-1301
	GE	800.432-2737
	Viking	888.845-4641
Elevator:	Schindler Elevators	800-225-3123
Garage Door:	Davis Door	800.561-6765
Roofing:	Star Roofing	425-290-7827
Entry Access System:	Allied Fire and Security	425.988-6488
Windows:	Alside Windows	800-778-2323